



## 2020 Annual Report

### Our Mission

*Provide Assisted Living for seniors over 55 years of age who do not require skilled nursing care, but who no longer can, or want, to live alone.*



### 2020 Highlights

- 25 different residents called The Haven home in 2020.
- 22 of 25 were longtime residents of the Yampa Valley (Hayden, Steamboat and Craig or Routt/Moffat counties) before moving in - which demonstrates we are serving as intended in our mission so that older adults do not have to leave the valley that they know and love.
- Started a partnership with Routt County Council on Aging to provide community lunches for older adults in Hayden at the Community Center twice a week. (This was halted in March due to COVID-19.)
- We endured the COVID-19 pandemic which has certainly been the most trying time in The Haven's 25 year history. We lost two beloved residents to the virus and are still dealing with the pandemic every single day. We had quite a few residents have to move to a higher level of care during the lockdown, likely due to the negative impacts of not being able to see family members, being discouraged from leaving their rooms and not being able to participate in everyday life. There were five total residents who had to transition to a higher level of care directly related to their health declining as a result of our required protocols.
- We had an infection control survey and had zero deficiencies.
- Through generous grant funding from Anschutz Family Foundation, Next Fifty Initiative and Energy Outreach Colorado The Haven was able to take care of some much needed projects in 2020. We updated our fire panel system, replaced our boilers and also transitioned all of our fluorescent lighting into LED - we are excited to now have more energy efficient operations.

## Years of Service

Congratulations to the following employees for their years of service.

**25 Years** — Kathy Lozinsky

**5 Years** — Adrienne Idsal

## Board of Directors

**President:** Stephanie Anderson

**Vice President:** Stephanie Einfeld

**Secretary:** Karen Gilroy

**Board Members:** Ken Rice, Jean Stetson

## Norma Jean Price has called The Haven home since 2013

When Norma first moved to The Haven in 2013 she felt at home. She was struck by the beautiful view outside of her room, likening The Haven's backyard to a park with its green grass, tall trees and flowers in bloom. Now, more than seven years later, she has made lifelong friendships with employees and residents alike. Norma is known for her positive attitude, and she gets along with everyone she meets. When asked how she manages to get along with everyone, she quips, "I just choose to avoid conflict. Thank God we all have different opinions or else life would be boring!"



Norma will never forget the COVID-19 pandemic, the lockdown and her own battle with the virus. When she was in isolation, a saving grace for her were the familiar faces of Haven Caregivers - people she has known for years that have true compassion for her. Against all odds, Norma survived COVID-19, but she still struggles with some lasting effects such as a headache and vision issues. She also had to say goodbye to quite a few residents last year as they transitioned to higher levels of care. Ever the optimist, Norma tries not to dwell on the past and instead focus on the good in this world. She is grateful to still be living her life fully here at The Haven, where "it is home."